

BSO NURSE PRACTITIONER

- Provide direct clinical/primary medical care and/or follow-up to referred BSO clients residing in the Toronto Central region, as needed. Referrals made internally from subregion teams.
- Provide comprehensive clinical behavioural assessment and behavior support services to the community and long-term care sectors.
- Work with the Toronto Central Home and Community Care Support Services (HCCSS) BSO advanced practice leads to provide in home rapid response behaviour assessments for clients transitioning out of Toronto Central region hospital emergency departments.
- Provide comprehensive clinical assessments with a focus on identifying factors contributing to responsive behaviors utilizing a bio-psycho-social framework.
- Collaborate with client, care partners, and the client's circle of care to develop and disseminate individualized behaviour management plans.

BSO EDUCATOR

- Collaborate with BSO leadership and staff to assess and identify the need for skill training and certification.
- Develop and implement programs to train/certify BSO and Baycrest staff for selected skills.
- Develop and upgrade learning packages for basic and added BSO skills as required.
- Design, plan, organize, conduct and evaluate education programs.
- Participate and present at internal and external continuing education sessions; e.g. workshops, seminars.

CLINICAL NAVIGATORS

- Act as a central clinical point of contact for general BSO & VBM inquiries functioning as the Toronto Central Behavioural Support for Seniors (BSSP/BSO) Coordinating Office.
- Support health care partners across sectors and family members in completing BSO referrals, make recommendations and navigate as it relates to clinical components.
- Oversee and provide navigation through a screening process and the leveraging of existing BSO referral pathways.
- Coordinate and accelerate alignment and pathways between LTC In house Leads, Long Term Care Behavioural Support Outreach, BSS Acute Care, Addictions Specialist and Caregiver Supports.
- Lead complex case resolution tables for LTC and community.
- Facilitate and strengthen cross sectoral partnerships to support transitions.

Contact Us

For any questions or access to resources, please contact the Toronto Central BSO Coordinating Office

Phone: 416-785-2500 x2005
Toll-free: 1-844-785-2500
Fax: 647-788-4883
E-mail: behaviouralsupport@baycrest.org

The Baycrest logo consists of the word "Baycrest" in a white, sans-serif font, centered within a solid blue rectangular background.

BEHAVIOUR SUPPORT OUTREACH TEAM (BSOT)

Clinician Roles

Updated April 13, 2023



Toronto Central Behavioural Supports Ontario
Soutien en cas de troubles du comportement en Ontario du Centre-Toronto

Who we are

All BSOT roles include completion of behavioural assessments and intervention intended to support clients and care partners with managing behaviours related to dementia.

There are 6 teams designated to each Toronto Central Subregion: West, Mid-West, Mid-East, East, North, Resource

Subregion teams can include: Clinician Leader, Registered Nurses, Behaviour Support Specialist, Personal Support Workers

Teams can also utilize resources from BSO Nurse Practitioner, BSO Educator and Clinical Navigators to support complex case management and education support

CLINICIAN LEADERS

- Work side by side with Toronto HCCSS teams and other community resources to provide behavioural support expertise, coaching and building capacity through partnerships.
- Work with the Baycrest Behaviour Support Resource Team to help with system navigation.
- Responsible for delegating, assigning and supervising the work of regulated and unregulated care providers.
- Collaborate and liaise with hospital, community groups, crisis teams, and other community teams to develop an integrated pathway for clients.
- Provide comprehensive, clinical assessments in home and long term care with a focus on identifying factors contributing to responsive behaviours utilizing a bio-psychosocial framework.
- Facilitate transitional support from community into acute care or the long term care sector.
- Collaborate with client, care partners, and the client's circle of care to develop and disseminate individualized behaviour management plans.
- The clinician leader will assist with capacity building and knowledge exchange.

REGISTERED NURSES

- Provide comprehensive, clinical, assessments in home and long term care, with a focus on identifying factors contributing to responsive behaviours utilizing a bio-psychosocial framework.
- Facilitate transitional support from community into acute care or the long term care sector.
- Collaborate with client, care partners, and the client's circle of care to develop and disseminate individualized behaviour management plans.
- Perform teaching responsibilities, participate in relevant education and research activities, and perform duties consistent with the job classification, as required.

BEHAVIOUR SUPPORT SPECIALISTS

- Provide comprehensive clinical behavioural assessment and behaviour support services to the community and long-term care sectors.
- Provide comprehensive clinical assessments with a focus on identifying factors contributing to responsive behaviors utilizing a bio-psychosocial framework.
- Collaborate with client, care partners, and the client's circle of care to develop and disseminate individualized behavior management plans.
- Support complex transitions across the BSO system through participation in special care conferences and sharing of information.

PERSONAL SUPPORT WORKERS

- Provide support in the community and long term care sectors.
- Support, in consultation with the Baycrest behaviour support teams, the physical and personal care needs of the client in context of developing the plan of care.
- Observe and support Behaviour Support Ontario team members in their interactions with clients identified and assigned.
- Work alongside long term care home and community providers/family members to provide education about non-pharmacological approaches.
- Collaborate with team members to help develop unique strategies that support direct care and the management of responsive behaviours.
- Facilitate transitional support from community into acute care or the long term care sector.
- Support the social relationship of clients/patients and their families under the guidance of the interdisciplinary team.
- Support the leisure and recreation needs of the client under the guidance of and/or in conjunction with the interdisciplinary team.